FlowCon

Fabric Air Diffusers

Warranty

FlowCon diffusers now include a 10-year non-prorated warranty program for our Premium polyester and fiberglass systems and 5 year non-prorated warranty program for our polyethylene, vinyl and X-static systems.

The FlowCon warranty is for replacement credit, based on the original amount of system cost excluding suspension system. The warranty is not available in the form of a cash payment.

The warranty covers materials, fabrication, and workmanship of the fabric portion of the system only. Warranty coverage begins at the time of shipment. This warranty also requires that the original system be designed within requirement design guidelines – including inlet velocity of maximum of 1500 FPM for Powerflow and 1200 FPM for Softflow, Microflow and Linearflow diffusers. Two row suspension systems for 30” diameter and larger and 3 row suspension system for diameters larger than 52” must be installed. For warranty to be valid all installation and maintenance instructions must be followed, in addition to regular maintenance of the supply air units and filters. Fabric diffuser maintenance schedule must be submitted at time of warranty claim. Warranty excludes damage to fabric from improper installation, poor maintenance, abuse, abrasion, caustic chemicals, exposure to high temperature, failure to specify all system requirements, or any unauthorized modification to system. Warranty does not cover any labor, equipment rental, or freight charges incurred as a result of executing warranty.

Contact Sales with warranty questions